

DOE 2010 ISM Champions Workshop

Operational Excellence



U.S. DEPARTMENT OF ENERGY

Office of Science

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- Our missions
 - A sustainable energy economy
 - Understanding climate change and improving the environment
 - Building a robust research infrastructure
 - Unraveling the mysteries of the unknown

- National laboratories are valued partners in assuring that operational excellence will drive performance and contribution to these missions.

- Operational excellence is a culture of accountability across all aspects of operations through leadership, stewardship, and enforcement
 - Authority
 - Contract management
 - Contractor assurance
 - Readiness reviews
 - Safety in all operational aspects, including nuclear safety



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- Relationships between SC, Site Offices , ISC and National Laboratory contractors are critical
 - Building trust and collaboration
 - Using open communication and partnership
 - “One lab, one team, one mission.”

- Relationships extend beyond SC

“ . . . to achieve world leadership in our laboratory operations, we as line managers must hold our people and ourselves accountable for safety performance.”

---Dr. William F. Brinkman
Director of the Office of Science