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SAVANNAH RIVER SITE CITIZENS ADVISORY BOARD P.O. Box A & Building 730-B, Room 1184 & Aiken, SC 29802

A Department of Energy Environmental Management Site-Specific Advisory Board

September 24, 2012

Dr. David Moody, Site Manager U.S. Department of Energy Savannah River Operations Office P.O. Box A Aiken SC, 29802

Dear Mr. Moody,

At the Savannah River Site Citizen Advisory Board meeting on November 15, 2011, Recommendation #283 "Revising the Department of Energy Websites & Using Plain Language to Communicate with the Public More Effectively" was adopted. This recommendation asked the Department to:

- 1. Review www.srs.gov and www.DOE.gov to see how the two websites can be modified so that information about the Savannah River Site is readily available on both sites and vice versa.
- 2. Review <u>www.srs.gov</u> and <u>www.DOE.gov</u> and revise as necessary to make all information accessible to all computer platforms.
- 3. Make all documents that are noted in the "Environmental Bulletin from *the Savannah River Site*" available online.
- 4. Write all documents intended for public use per the "Federal Plain Language Guidelines."
- 5. Review the "Open Government Directive" to determine to what extent Environmental Management at SRS is in compliance with the intent of the Directive in terms of publishing government information online and to present its findings to the CAB at a full Board meeting no later than January 2012.

A response from the Department was received on January 18, 2012. While the spirit of the letter indicates that the Department agrees with the intent of Recommendation #283, the five specific recommendations were not addressed.

Furthermore, when the Department made a presentation in response to Recommendation #283 to the Facilities Disposition & Site Remediation Committee on April 23, 2012, only the search performance of www.srs.gov and browser support issues were discussed. As a result of this presentation, the Committee asked the Department to make a presentation to the Committee at either the June or August meeting that addressed the five specific recommendations of Recommendation #283. At the August 21, 2012, meeting of the Facilities Disposition & Site Remediation Committee, the Department

chose not to make a formal PowerPoint presentation and instead gave a verbal briefing that again only addressed the improvements in the search performance of www.srs.gov and browser support issues.

At this time, the Facilities Disposition & Site Remediation Committee believes that the Department's written and verbal response to Recommendation #283 is unsatisfactory and asked me to write a letter to you expressing this dissatisfaction. At a time when the Citizens Advisory Board has gone paperless, it is even more important that the Department address Recommendation #283 in full.

It is the Committee's hope that this letter will prompt a full response to Recommendation #283 and that a representative will appear before the committee to address this issue.

Sincerely,

Dr. Donald N. Bridges

cc:

Patrick McGuire, DDFO, DOE-SR Terrell Spears, DDFO, DOE-SR James Giusti, DOE-SR OEA Bill Taylor, DOE-SR OEA Gerri Flemming, DOE-SR OEA